

6/20/2024

Dear Provider:

We would like to take this opportunity to formally introduce you to a new pharmacy care management program powered by US-Rx Care. The Program is designed specifically to improve Medicare beneficiaries' satisfaction with their pharmacy benefit plan without changing benefit designs or formularies and to assist the plan in meeting CMS star adherence measure guidelines.

The Program seeks to improve patient costs while offering therapeutically equivalent medications as well as ensuring patients are compliant with CMS star adherence measures. Through the program you will receive communications from **US-Rx Care**, a clinical pharmacy provider that has been engaged to identify and suggest cost savings opportunities for your patients. Additionally, you may receive communications for your patients if they are included in a CMS star measure. If you approve a recommended therapy change, a pharmacy specialist will call the members to educate them regarding your approved change and facilitate the new prescription if the patient approves the change. US-Rx's pharmacy team does the work to contact the patient on your behalf.

Every suggested lower cost alternative offers significant savings to the plan as well as equal or lower cost shares for the patient. We expect high levels of patient satisfaction for those who take advantage of their doctor approved, lower cost alternatives. **To maximize the opportunity for success, when you receive a communication from US-Rx Care, we ask that you review and respond to the therapy change recommendation without delay.**

Your role in the process is simply to authorize the suggested alternative when clinically reasonable / appropriate for the identified patient. If after trying a lower cost alternative, any members choose to return to a previously prescribed medication, they are free to do so, and their out-of-pocket cost will simply revert to the former cost share.

For general inquiries about the program or process, we encourage you to contact the US-Rx Care Provider Services department at 1-800-319-4684 with questions you may have at any time. We are very much looking forward to collaborating with you in this critically important pharmacy care management initiative.

Should you have any questions, please contact your assigned Provider Relations Representative or call the Provider Relations main line 305-422-9300 option 2. You may also reach the Pharmacy Department at 305-422-9300 option 4.

Sincerely,

Doctors HealthCare Plans, Inc.

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