

DOCTORS HEALTHCARE PLANS, INC.

SUMMARY OF BENEFITS

2026 | SOUTH FLORIDA

DrPlus (HMO D-SNP) H4140-002

DrFlex

(HMO D-SNP) H4140-013

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Member Services representative at (786) 460-3427 or toll-free (833) 342-7463 (TTY: 711), 7 days a week, 8AM to 8PM.

Under	standing the Benefits
	The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit www.doctorshcp.com/2026plans/ or call (786) 460-3427 or toll-free (833) 342-7463 (TTY: 711) to view a copy of the EOC.
	Review the Provider Directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
	Review the Provider Directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
	Review the formulary or "Drug List" to make sure your drugs are covered.
Unde	rstanding Important Rules
	DrPlus (HMO D-SNP) and DrFlex (HMO D-SNP) plans are dual eligible special needs plans (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and medical assistance from a state plan under Medicaid. This plan may enroll FBDE, QDWI, QI, QMB, QMB+, SLMB, SLMB+.
	Effect on Current Coverage. If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.
	In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month. The Part A/ Part B premiums may be paid for by Florida Medicaid.
	Benefits, premiums and/or copayments/co-insurance may change on January 1, 2027.
	Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

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SECTION I - INTRODUCTION TO SUMMARY OF BENEFITS

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage." You can also see the Evidence of Coverage on our website, www.doctorshcp.com/2026plans/.

You have choices about how to get your Medicare benefits

• For coverage and cost of original Medicare, look in your current "Medicare & You" handbook. You can order a handbook, find, and compare health plans online at www.medicare.gov or by calling 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. Hours of operation: 24 hours a day, 7 days a week.

Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what **DrPlus (HMO D-SNP)** and **DrFlex (HMO D-SNP)** cover and what you pay.

- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on https://www.medicare.gov.
- If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at https://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Information covered in this booklet

- Things to Know About DrPlus (HMO D-SNP) and DrFlex (HMO D-SNP).
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services.
- Covered Medical and Hospital Benefits.
- Prescription Drug Benefits.

Things to Know About DrPlus (HMO D-SNP) and DrFlex (HMO D-SNP)

Hours of Operation & Contact Information

- 7 days a week, 8AM to 8PM.
- If you are a member of this plan, call us toll-free at (833) 342-7463, TTY: 711.
- If you are not a member of this plan, call us toll-free at (833) 639-3427, TTY: 711.
- Our website: www.doctorshcp.com/2026plans/.

Who can join?

To join DrPlus (HMO D-SNP) and DrFlex (HMO D-SNP), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, live in our service area and be eligible for one of these Medicaid categories:

- » Qualified Medicare Beneficiary (QMB/QMB+)
- » Specified Low-Income Medicare Beneficiary (SLMB/SLMB+)
- » Qualified Individual (QI)
- » Qualified Disabled and Working Individual (QDWI)
- » Full Benefit Dual Eligible (FBDE)

The service area for DrPlus is Miami-Dade County. The service area for DrFlex is Miami-Dade and Broward counties. If you have any questions about your Medicaid eligibility or level of assistance, please contact us or your Florida Medicaid office.

Depending on your level of eligibility for assistance under your state Medicaid program, you may or may not be subject to cost-sharing requirements.

Which doctors, hospitals and pharmacies can you use?

Doctors HealthCare Plans, Inc., has a network of doctors, hospitals, pharmacies, and other providers. Depending on your plan, you may need a referral to visit a specialist. Except for emergency, urgent, and preventive services, certain services require prior authorizations and/or referrals.

To get detailed information about your covered services, please see the Evidence of Coverage (EOC).

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

You can see our plan's provider and pharmacy directory at our website (www.doctorshcp.com/2026providers/).

Or, call us and we will send you a copy of the provider and pharmacy directories.

Do you have Medicare and Medicaid?

If you are cost-share protected by Florida Medicaid, our providers aren't allowed to collect or bill you for services and items covered under Medicare Part A and Part B, including deductibles, coinsurance, and copayments. If a provider asks you to pay, that's against the law. If you are cost-share protected and you are billed or asked to pay the provider for deductibles, coinsurance, or copayments on covered Medicare Part A and Part B services tell your provider you are cost-share protected and can't be charged. If you have already made a payment you have the right to a refund. If you have any questions, call us toll-free at (833) 342-7463, TTY-711. We are open 7 days a week, 8AM to 8PM.

Are prior authorizations or referrals required?

For certain procedures, services and drugs, you may need advanced approval. Please note that services that require a prior authorization and/or a referral are noted in the benefit descriptions listed in this booklet. For more information, you may refer to your *Evidence of Coverage*.

Your primary care provider (PCP) will work with you to coordinate the care you need with specialists or certain other providers in the network. This is called a "referral." Certain procedures, services and drugs may need advance approval from this plan. This is called "prior authorization." To learn more about services

that require a referral or prior authorization from the plan, contact your PCP, refer to the Evidence of Coverage (EOC) or call us.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and *more*. Some of the extra benefits are outlined in this booklet.

We cover Part D drugs. In addition, we cover Part B drugs including chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, www.doctorshcp.com/2026druglist/.
- Or, call us and we will send you a copy of the formulary.

Medicaid Services will be provided by the plan when the Medicaid limit is greater than the Medicare limit. In those instances where the Medicare limit has been exhausted, the Plan will cover the difference for members eligible for Full Medicaid. See list of Medicaid covered services at the end of this booklet.

How will I determine my drug costs?

With just a few easy steps, you can find out what your covered drugs will cost. Our plan groups medications into 6 tiers. The amount you pay for the drug will depend on what tier your drug is in. You will need to use your formulary to determine the tier. Then, go to the Summary of Benefits Prescription Drug section and match your drug to the tier to determine the cost.

Generally speaking, members must use a pharmacy in our network. You may get your covered drugs from pharmacies not in our plan only when you are unable to get your prescription drugs from a pharmacy that is in our plan.

To find a pharmacy in our plan, see our online Provider Directory on our website at www.doctorshcp.com/2026Providers/ or call us to obtain a copy.

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SECTION II - SUMMARY OF BENEFITS

MONTHLY PREMIUM, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR COVERED SERVICES

Premiums and Benefits	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)
Monthly Plan Premium	\$0 - \$4.80: you must continue to pay your Medicare Part B premium unless it's paid for you by Medicaid.	\$0 - \$1.10: you must continue to pay your Medicare Part B premium unless it's paid for you by Medicaid.
Deductible	Medical Deductible: Not Applicable. Prescription Drug Deductible: \$615 - If you get "Extra Help", the deductible stage does not apply to you.	Medical Deductible: Not Applicable. Prescription Drug Deductible: \$615 - If you get "Extra Help", the deductible stage does not apply to you.
	During this stage, you pay \$0 cost sharing for drugs on Tier 1, Tier 2 and Tier 6 and may pay the full cost of drugs on Tier 3, Tier 4 and Tier 5 until you've reached the yearly deductible.	During this stage, you pay \$0 cost sharing for drugs on Tier 1, Tier 2 and Tier 6 and may pay the full cost of drugs on Tier 3, Tier 4 and Tier 5 until you've reached the yearly deductible.

MONTHLY PREMIUM, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR COVERED SERVICES

Maximum Out-of-Pocket Responsibility (does not include prescription drugs) Your yearly limit(s) in this plan:

• **\$3,400** for services you receive from in-network providers.

This amount is the most you will pay during the plan year for in-network approved medical services under our plan.

If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. If you are eligible for Medicare cost-sharing assistance under Medicaid, you are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services.

Your yearly limit(s) in this plan:

• **\$3,400** for services you receive from in-network providers.

This amount is the most you will pay during the plan year for in-network approved medical services under our plan.

If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. If you are eligible for Medicare cost-sharing assistance under Medicaid, you are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services.

COVERED MEDICAL AND HOSPITAL BENEFITS			
Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)	
	\$0 per admission	\$0 per admission	
Inpatient Hospital Coverage	Our plan covers an unlimited number of days for an inpatient hospital stay.	Our plan covers an unlimited number of days for an inpatient hospital stay.	
	Requires a prior authorization (PA) from the plan	Requires a prior authorization (PA) from the plan	
	In-Network:	In-Network:	
	Outpatient hospital observation: \$0 copay	Outpatient hospital observation: \$0 copay	
Outpatient Hospital Coverage	Outpatient hospital surgery: \$0 copay	Outpatient hospital surgery: \$0 copay	
, and the second	Requires a prior authorization (PA) from the plan	Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan	
	In-Network:	<u>In-Network:</u>	
Ambulatory Surgical	Ambulatory surgical center: \$0 copay	Ambulatory surgical center: \$0 copay	
Center (ASC) Services	Requires a prior authorization (PA) from the plan	Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan	
	In-Network:	In-Network:	
	Primary care physician visit: \$0 copay	Primary care physician visit: \$0 copay	
Doctor Visits (Primary	Specialist visit: \$0 copay	Specialist visit: \$0 copay	
Care Providers and Specialists)	For specialist visits, a prior authorization (PA) from the plan is required	For specialist visits, a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan is required	
	In-Network:	In-Network:	
	\$0 copay for all preventive services covered under Original Medicare.	\$0 copay for all preventive services covered under Original Medicare.	
Preventive Care	Some of these services include:	Some of these services include:	
	Annual Wellness visits	Annual Wellness visits	
	Bone mass measurements	Bone mass measurements	

COVERED MEDICAL AND HOSPITAL BENEFITS		
Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)
	Breast cancer screenings (mammograms)	Breast cancer screenings (mammograms)
	Cardiovascular screenings	Cardiovascular screenings
	 Cervical and vaginal cancer screenings 	 Cervical and vaginal cancer screenings
	Colorectal cancer screenings	Colorectal cancer screenings
	Diabetes screenings	Diabetes screenings
	Hepatitis B virus screenings	Hepatitis B virus screenings
	Prostate cancer screenings (PSA)	Prostate cancer screenings (PSA)
	 Vaccines (including Flu shots, Hepatitis B shots, Pneumococcal shots, COVID shots) 	 Vaccines (including Flu shots, Hepatitis B shots, Pneumococcal shots, COVID shots)
	For a complete list of covered preventive services, please refer to your Evidence of Coverage (EOC). Any additional preventive services approved by Medicare during the contract year will be covered.	For a complete list of covered preventive services, please refer to your Evidence of Coverage (EOC). Any additional preventive services approved by Medicare during the contract year will be covered.
	QMB, QMB+, SLMB+ and FBDE members:	QMB, QMB+, SLMB+ and FBDE members:
	• \$0 copay per visit for emergency care	• \$0 copay per visit for emergency care
	\$0 copay per visit for worldwide emergency care	\$0 copay per visit for worldwide emergency care
Emergency Care	All other members:	All other members:
	• \$0 copay per visit for emergency care.	• \$50 copay per visit for emergency care.
	\$0 copay per visit for worldwide emergency care.	• \$0 copay per visit for worldwide emergency care.
	Benefits for emergency care and urgent care received outside the United States and its territories are	If you are admitted to the hospital within 24 hours, you do not have to

COVERED MEDICAL AND HOSPITAL BENEFITS

Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)
	limited to a combined \$50,000 maximum per calendar year.	pay your share of the cost for emergency care.
		Benefits for emergency care and urgent care received outside the United States and its territories are limited to a combined \$25,000 maximum per calendar year.
	Urgently needed services: \$0 copay per visit.	Urgently needed services: \$0 copay per visit.
	Worldwide urgent coverage: \$0 copay	Worldwide urgent coverage: \$0 copay
Urgently Needed Services	Benefits for emergency care and urgent care received outside the United States and its territories are limited to a combined \$50,000 maximum per calendar year.	Benefits for emergency care and urgent care received outside the United States and its territories are limited to a combined \$25,000 maximum per calendar year.
	In-Network:	<u>In-Network:</u>
	Diagnostic tests and procedures: \$0 copay	Diagnostic tests and procedures: \$0 copay
	Lab services: \$0 copay	Lab services: \$0 copay
Diagnostic	Diagnostic radiology services (such as MRI, CAT Scan): \$0 copay	Diagnostic radiology services (such as MRI, CAT Scan): \$0 copay
Services/Labs/Imaging	X-rays: \$0 copay	X-rays: \$0 copay
	Therapeutic radiology services (such as radiation treatment for cancer): \$0 copay	Therapeutic radiology services (such as radiation treatment for cancer): \$0 copay
	Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan	Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan
	In-Network:	In-Network:
Hearing Services	\$0 copay for routine hearing exam.	\$0 copay for routine hearing exam.

COVERED MEDICAL AND HOSPITAL BENEFITS			
Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)	
	\$0 copay for hearing aid fitting/ evaluation every 2 calendar years.	\$0 copay for hearing aid fitting/ evaluation every 2 calendar years.	
	Up to \$1,300 allowance for hearing aids every 2 calendar years.	Up to \$1,500 allowance for hearing aids every 2 calendar years.	
	In-Network:	In-Network:	
	\$0 copay for the following preventive dental services:	\$0 copay for the following preventive dental services:	
	 Oral exam, up to 2 per calendar year. 	 Oral exam, up to 2 per calendar year. 	
	 Prophylaxis (cleanings), up to 2 per calendar year. 	 Prophylaxis (cleanings), up to 2 per calendar year. 	
	 Fluoride, up to 2 per calendar year. 	 Fluoride, up to 2 per calendar year. 	
	 Bitewing x-rays, up to 2 per calendar year. 	 Bitewing x-rays, up to 2 per calendar year. 	
	 Panoramic x-ray, up to 1 per 3 calendar years. 	 Panoramic x-ray, up to 1 per 3 calendar years. 	
Dental Services	\$0 copay for the following supplemental dental services:	\$0 copay for the following supplemental dental services:	
	 Fillings (amalgam or resin), up to 4 per calendar year. 	 Fillings (amalgam or resin), up to 4 per calendar year. 	
	 Crowns, up to 3 per calendar year. 	 Crowns, up to 2 per calendar year. 	
	 Extractions, up to 4 per calendar year. 	• Extractions, up to 4 per calendar year.	
	 Root canal, up to 1 per calendar year. 	 Root canal, up to 1 per calendar year. 	
	 Implants, up to 1 per calendar year. 	 Implants, up to 2 per calendar year. 	
	 Scaling and root planing (deep cleaning), up to 1 per quadrant per 2 calendar years. 	 Scaling and root planing (deep cleaning), up to 1 per quadrant per 2 calendar years. 	

COVERED MEDICAL AND HOSPITAL BENEFITS			
Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)	
	Dentures, up to 1 full upper and 1 full lower denture per 5 years or 1 partial upper and 1 partial lower denture per 5 calendar years. Requires a prior authorization (PA) from the plan	 Bridge, up to 1 per 3 calendar years. Dentures, up to 1 full upper and 1 full lower denture per 5 years or 1 partial upper and 1 partial lower denture per 5 calendar years. Requires a prior authorization (PA) from the plan 	
Vision Services	In-Network: \$0 copay for eye exams. Up to \$400 allowance for eyeglasses and/or contact lenses per calendar year or up to 3 pairs of eyeglasses at no cost from a select eyewear collection per calendar year.	In-Network: \$0 copay for eye exams. Up to \$400 allowance for eyeglasses and/or contact lenses per calendar year or up to 3 pairs of eyeglasses at no cost from a select eyewear collection per calendar year.	
Mental Health Services	In-Network: Outpatient group therapy visit: \$0 copay Individual therapy visit: \$0 copay Inpatient mental health care: \$0 copay per stay Requires a prior authorization (PA) from the plan	In-Network: Outpatient group therapy visit: \$0 copay Individual therapy visit: \$0 copay Inpatient mental health care: \$0 copay per stay Requires a prior authorization (PA) from the plan	

PRESCRIPTION DRUG BENEFITS			
Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)	
Deductible	Prescription Drug Deductible: \$615 - If you get "Extra Help", the deductible stage does not apply to you.	Prescription Drug Deductible: \$615 - If you get "Extra Help", the deductible stage does not apply to you.	
	During this stage, you pay \$0 cost sharing for drugs on Tier 1, Tier 2 and Tier 6 and may pay the full cost of drugs on Tier 3, Tier 4 and Tier 5 until you've reached the yearly deductible.	During this stage, you pay \$0 cost sharing for drugs on Tier 1, Tier 2 and Tier 6 and may pay the full cost of drugs on Tier 3, Tier 4 and Tier 5 until you've reached the yearly deductible.	

Initial Coverage

You stay in the Initial Coverage Stage until your total out-of-pocket costs reach \$2,100. You then move on to the Catastrophic Coverage Stage.

	Retail Cost-Sharing	Retail Cost-Sharing
Tier	One-month supply	One-month supply
Tier 1: Preferred		
Generics	\$0 copay	\$0 copay
Tier 2: Generics	\$0 copay	\$0 copay
Tier 3: Preferred Brands	25% coinsurance*	25% coinsurance*
Tier 4: Non-Preferred		
Drugs	25% coinsurance*	25% coinsurance*
Tier 5: Specialty	25% coinsurance*	25% coinsurance*
Tier 6: Supplemental		
Drugs	\$0 copay	\$0 copay
Tier	Two-month supply	Two-month supply
Tier 1: Preferred		
Generics	\$0 copay	\$0 copay
Tier 2: Generics	\$0 copay	\$0 copay
Tier 3: Preferred Brands	25% coinsurance*	25% coinsurance*
Tier 4: Non-Preferred		
Drugs	25% coinsurance*	25% coinsurance*
Tier 5: Specialty	Not Applicable	Not Applicable
Tier 6: Supplemental		
Drugs	\$0 copay	\$0 copay
Tier	Three-month supply	Three-month supply

Tier 1: Preferred		
Generics	\$0 copay	\$0 copay
Tier 2: Generics	\$0 copay	\$0 copay
Tier 3: Preferred Brands	25% coinsurance*	25% coinsurance*
Tier 4: Non-Preferred		
Drugs	25% coinsurance*	25% coinsurance*
Tier 5: Specialty	Not Applicable	Not Applicable
Tier 6: Supplemental		
Drugs	\$0 copay	\$0 copay
	Mail Order Cost-Sharing	Mail Order Cost-Sharing
Tier	One-month supply	One-month supply
Tier 1: Preferred		
Generics	\$0 copay	\$0 copay
Tier 2: Generics	\$0 copay	\$0 copay
Tier 3: Preferred Brands	25% coinsurance*	25% coinsurance*
Tier 4: Non-Preferred		
Drugs	25% coinsurance*	25% coinsurance*
Tier 5: Specialty	25% coinsurance*	25% coinsurance*
Tier 6: Supplemental		
Drugs	\$0 copay	\$0 copay
	l.	
	Mail Order Cost-Sharing	Mail Order Cost-Sharing
Tier	Two-month supply	Two-month supply
Tier 1: Preferred		
Generics	\$0 copay	\$0 copay
Tier 2: Generics	\$0 copay	\$0 copay
Tier 3: Preferred Brands	25% coinsurance*	25% coinsurance*
Tier 4: Non-Preferred		
Drugs	25% coinsurance*	25% coinsurance*
Tier 5: Specialty	Not Applicable	Not Applicable
Tier 6: Supplemental		
Drugs	\$0 copay	\$0 copay
	Mail Order Cost-Sharing	Mail Order Cost-Sharing
Tier	Three-month supply	Three-month supply

Tier 1: Preferred		
Generics	\$0 copay	\$0 copay
Tier 2: Generics	\$0 copay	\$0 copay
Tier 3: Preferred Brands	25% coinsurance*	25% coinsurance*
Tier 4: Non-Preferred		
Drugs	25% coinsurance*	25% coinsurance*
Tier 5: Specialty	Not Applicable	Not Applicable
Tier 6: Supplemental		
Drugs	\$0 copay	\$0 copay

The amount you pay will depend on if you qualify for low-income subsidy (LIS), also known as Medicare's "Extra Help" program. Please refer to your Evidence of Coverage (EOC) for more information about this coverage and your LIS Rider for the specific amount you will pay. You may pay \$0-\$12.65 per prescription.

A long-term supply (also called an "extended supply") is available for all drugs in Tiers 6 and certain drugs in Tiers 1-4. Drugs in Tiers 1-4 that are not available for long-term supply are indicated with "NDS" in the formulary. A long-term supply is not available for any drugs in Tier 5 - Specialty Tier.

Some drugs can be filled for up to 100 days' supply. These will be noted in the formulary with a "100 DS" symbol.

Non-Formulary drugs approved via the Formulary Exception process will be subject to the Tier 5-Specialty Tier coinsurance.

VACCINES

Important Message About What You Pay for Vaccines: Our plan covers most Part D vaccines at no cost to you. Call Member Services for more information.

*INSULIN

Your cost share for up to a one-month supply for a covered insulin product will not exceed the lesser of*:

- (1) \$35
- (2) 25% of the Medicare-negotiated price (for 'Selected Drugs');
- (3) 25% of the Plan-negotiated price
- or your tier copay/coinsurance, if lower

Catastrophic Coverage

After your yearly out-of-pocket drug costs reach \$2,100, you pay nothing.

Additional Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)
	0% of the total cost for select Nebulized Medications. These include: Albuterol Sulfate, Budesonide, Cromolyn Sodium, Ipratropium Bromide, Ipratropium-Albuterol and Levalbuterol HCL	0% of the total cost for select Nebulized Medications. These include: Albuterol Sulfate, Budesonide, Cromolyn Sodium, Ipratropium Bromide, Ipratropium-Albuterol and Levalbuterol HCL
	0% - 20% of the total cost for:	0% - 20% of the total cost for:
Part B Drugs	 Chemotherapy/radiation drugs Other Part B Drugs Part B Insulins (not to exceed \$35 monthly) \$0 copay for administration of Part B Drugs. Requires a prior authorization (PA) 	 Chemotherapy/radiation drugs Other Part B Drugs Part B Insulins (not to exceed \$35 monthly) \$0 copay for administration of Part B Drugs. Requires a prior authorization (PA)
	from the plan	from the plan
Skilled Nursing Facility (SNF)	\$0 copay per day 1 through 100. Our plan covers up to 100 days in a SNF per benefit period. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient hospital care or skilled care in a SNF for 60 days in a row. If you go into a hospital or SNF after one benefit period has ended, a new benefit period begins. There's no limit to the number of benefit periods. Requires a prior authorization (PA) from the plan	\$0 copay per day 1 through 100. Our plan covers up to 100 days in a SNF per benefit period. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient hospital care or skilled care in a SNF for 60 days in a row. If you go into a hospital or SNF after one benefit period has ended, a new benefit period begins. There's no limit to the number of benefit periods. Requires a prior authorization (PA) from the plan
Physical Therapy and other Rehabilitation Services	 \$0 copay per visit for the following services: Cardiac rehabilitation services Occupational therapy services Physical therapy services Pulmonary rehabilitation services 	 \$0 copay per visit for the following services: Cardiac rehabilitation services Occupational therapy services Physical therapy services Pulmonary rehabilitation services

Additional Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)
	 Speech therapy services Supervised Exercise Therapy (SET) services Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan 	 Speech therapy services Supervised Exercise Therapy (SET) services Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan
Ambulance	QMB, QMB+, SLMB+ and FBDE members: • \$0 copay per trip for emergency ground and air ambulance services All other members:	QMB, QMB+, SLMB+ and FBDE members: • \$0 copay per trip for emergency ground and air ambulance services All other members:
	 \$0 copay per trip for emergency ground ambulance services. 20% of the total cost per trip for emergency air ambulance services. 	 \$75 copay per trip for emergency ground ambulance services. 20% of the total cost per trip for emergency air ambulance services.
Transportation	\$0 copay for unlimited trips to planapproved locations per calendar year. You must call our contracted transportation vendor to schedule an appointment.	\$0 copay for unlimited trips to planapproved locations per calendar year. You must call our contracted transportation vendor to schedule an appointment.
Podiatry Services	\$0 copay Medicare-covered foot care. \$0 copay routine foot care, up to 6 visits per year.	\$0 copay Medicare-covered foot care. \$0 copay routine foot care, up to 6 visits per year.
Renal Dialysis	20% of the total cost Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan	20% of the total cost Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan
Telehealth Services	 \$0 copay per telehealth visit for: Primary Care Physician Services Occupational Therapy Services Physician Specialists Services 	 \$0 copay per telehealth visit for: Primary Care Physician Services Occupational Therapy Services Physician Specialists Services

Additional Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)
	 Individual Sessions for Mental Health Specialty Group Sessions for Mental Health Specialty Podiatry Services Other Health Care Professional Services Individual Sessions for Psychiatric Services Group Sessions for Psychiatric Services Physical Therapy and Speech-Language Pathology Services Opioid Treatment Program Services Individual Sessions for Outpatient Substance Abuse Group Sessions for Outpatient Substance Abuse Kidney Disease Educational Services Diabetes Self-Management Training Requires a prior authorization (PA) from the plan 	 Individual Sessions for Mental Health Specialty Group Sessions for Mental Health Specialty Podiatry Services Other Health Care Professional Services Individual Sessions for Psychiatric Services Group Sessions for Psychiatric Services Physical Therapy and Speech-Language Pathology Services Opioid Treatment Program Services Individual Sessions for Outpatient Substance Abuse Group Sessions for Outpatient Substance Abuse Kidney Disease Educational Services Diabetes Self-Management Training Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan
Durable Medical Equipment (DME)	 O% of the total cost for covered items, including but not limited to: CPAP machines Preferred continuous blood glucose monitors (CBGM's). The Plan's preferred continuous blood glucose monitors (CBGM's) include: Freestyle Libre, Freestyle Libre 2 Plus, Freestyle Libre 3, Freestyle Libre 3 Plus, Dexcom G6 and Dexcom G7. A prior authorization is not required when you have insulin prescription history within the last 120-days. 	 O% of the total cost for covered items, including but not limited to: CPAP machines Preferred continuous blood glucose monitors (CBGM's). The Plan's preferred continuous blood glucose monitors (CBGM's) include: Freestyle Libre, Freestyle Libre 2 Plus, Freestyle Libre 3, Freestyle Libre 3 Plus, Dexcom G6 and Dexcom G7. A prior authorization is not required when you have insulin prescription history within the last 120-days.

Additional Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)
	 And all other medical equipment 20% of the total cost for covered items, including but not limited to: 	 And all other medical equipment 20% of the total cost for covered items, including but not limited to:
	 Powered wheelchairs Powered mattress systems Non-preferred continuous blood glucose monitors (CBGMs) And other electric devices Non-preferred CBGMs will require prior authorization and trial of a preferred CBGM. 	 Powered wheelchairs Powered mattress systems Non-preferred continuous blood glucose monitors (CBGMs) And other electric devices Non-preferred CBGMs will require prior authorization and trial of a preferred CBGM.
	The list of preferred vendors and manufacturers for durable medical equipment (DME) can be found in your EOC and online at www.doctorshcp.com/2026plans/ .	The list of preferred vendors and manufacturers for durable medical equipment (DME) can be found in your EOC and online at www.doctorshcp.com/2026plans/ .
	Requires a prior authorization (PA) from the plan	Requires a prior authorization (PA) from the plan
Prosthetic Devices	0% of the total cost for all other prosthetic devices.20% of the total cost for braces/ artificial limbs.	0% of the total cost for all other prosthetic devices.20% of the total cost for braces/artificial limbs.
	Requires a prior authorization (PA) from the plan	Requires a prior authorization (PA) from the plan

Additional Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)
	O% of the total cost for preferred diabetic supplies (glucometers, test strips, lancets, lancet devices and control solutions). Preferred Diabetic Supplies include: Abbott products: FreeStyle, FreeStyle Lite, FreeStyle Freedom Lite, Freestyle Insulinx, Freestyle Precision Neo, Precision Xtra and Trividia/Nipro Products: True Metrix, Relion True Metrix, True Metrix Air.	O% of the total cost for preferred diabetic supplies (glucometers, test strips, lancets, lancet devices and control solutions). Preferred Diabetic Supplies include: Abbott products: FreeStyle, FreeStyle Lite, FreeStyle Freedom Lite, Freestyle Insulinx, Freestyle Precision Neo, Precision Xtra and Trividia/Nipro Products: True Metrix, Relion True Metrix, True Metrix Air.
Diabetic Supplies	20% of the total cost for non-preferred glucometers and test strips. This will require a prior authorization.	20% of the total cost for non-preferred glucometers and test strips. This will require a prior authorization.
	20% of the total cost for non-preferred lancets, lancet devices and control solutions. This will not require a prior authorization.	20% of the total cost for non-preferred lancets, lancet devices and control solutions. This will not require a prior authorization.
	If you are eligible for Medicare cost- sharing help under Medicaid, you pay 0% of the total cost.	If you are eligible for Medicare cost- sharing help under Medicaid, you pay 0% of the total cost.
Therapeutic Shoes or Inserts	\$0 copay Medicare-covered therapeutic shoes or inserts. Requires a prior authorization (PA) from the plan	\$0 copay Medicare-covered therapeutic shoes or inserts. Requires a prior authorization (PA) from the plan
Prepaid Card* *Special Supplemental Benefits for the Chronically III (SSBCI): The benefits mentioned are part of a special supplemental program for chronically iII members with one of the following conditions: Diabetes mellitus,	\$65 monthly on a prepaid card to be used at approved locations. This card helps you cover out-of-pocket expenses for the following: • Healthy foods • Meals • Personal care items • Fitness • Pet supplies • Utilities • Gas at the pump	\$300 monthly on a prepaid card to be used at approved locations. This card helps you cover out-of-pocket expenses for the following: • Healthy foods • Meals • OTC • Personal care items • Fitness • Pet supplies • Utilities • Gas at the pump

Additional Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)
Cardiovascular disorders, Chronic and disabling mental health conditions, Chronic heart failure, Chronic lung disorder. This is not a complete list of qualifying conditions. Having a qualifying condition alone does not mean you will receive the benefits. Other requirements apply.	Amounts do not roll over from month to month. Funds will be available at the beginning of the month. The prepaid card is only available to members with certain chronic health conditions. Refer to your Evidence of Coverage (EOC) for details.	Amounts do not roll over from month to month. Funds will be available at the beginning of the month. The prepaid card is only available to members with certain chronic health conditions. Refer to your Evidence of Coverage (EOC) for details.
Health Education	Interactive sessions with a certified health educator for members who qualify.	Interactive sessions with a certified health educator for members who qualify.
Fitness Benefit	Please refer to your benefit labeled "Prepaid Card."	Please refer to your benefit labeled "Prepaid Card."
Meals Benefit	\$0 copay for up to 16 meals per calendar year following discharge from hospital. Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan	\$0 copay for up to 16 meals per calendar year following discharge from hospital. Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan
Over-the-Counter (OTC) Benefit	\$102 monthly Unused OTC amounts do not roll over from month to month. Please visit www.cvs.com/otchs/doctorshcp to see a list of covered over-the-counter items.	Please refer to your benefit labeled "Prepaid Card."
Chiropractor Care	\$0 copay Medicare-covered chiropractic services.\$0 copay routine chiropractic care, up to 12 visits per year.	\$0 copay Medicare-covered chiropractic services. \$0 copay routine chiropractic care, up to 12 visits per year.

Additional Benefits/Services	DrPlus (HMO D-SNP)	DrFlex (HMO D-SNP)
Acupuncture	\$0 copay Medicare-covered acupuncture treatments. \$0 copay supplemental acupuncture treatments, up to 20 visits per year. Requires a prior authorization (PA) from the plan	\$0 copay Medicare-covered acupuncture treatments. \$0 copay supplemental acupuncture treatments, up to 20 visits per year. Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan
Home Health Services	\$0 copay for limited skilled nursing care and certain other health services you get in your home for the treatment of an illness or injury. Number of covered visits is based on medical need as determined by your physician and authorized by the plan. Requires a prior authorization (PA) from the plan	\$0 copay for limited skilled nursing care and certain other health services you get in your home for the treatment of an illness or injury. Number of covered visits is based on medical need as determined by your physician and authorized by the plan. Requires a referral from your primary care physician (PCP) and a prior authorization (PA) from the plan
Nurse Line	\$0 copay to speak with a registered nurse 24 hours a day, 7 days a week	\$0 copay to speak with a registered nurse 24 hours a day, 7 days a week
Support for Caregivers	Personal/Respite Care: \$0 copay per visit 1 hour per day / 5 days per week up to a maximum 60 hours annually. Supplemental home health services that include Personal/Assistive care for members to compensate for physical functional impairment that impact the member's ability to complete activities of daily living.	Personal/Respite Care: \$0 copay per visit up to maximum 60 hours per year. Supplemental home health services that include Personal/Assistive care for members to compensate for physical functional impairment that impact the member's ability to complete activities of daily living.

Statement of Medicaid Benefits and Cost-Sharing Protections

The benefits listed below are covered by Medicaid based on your level of Medicaid eligibility. The Plan shall provide covered services contained within the following Medicaid rules and associated fee schedules found in the next section. Medicaid Services will be provided by the plan when the Medicaid limit is greater than the Medicare limit. In those instances where the Medicare limit has been exhausted, the Plan will cover the difference for members eligible for Full Medicaid. When the below list of services is covered only by Medicaid, the Plan will cover these services for full dual Medicaid members. Please refer to the Evidence of Coverage for additional benefit details. For a copy of the Evidence of Coverage, please visit

www.doctorshcp.com/2026plans/ call us toll-free at (833) 342-7463 (TTY:711), 7 days a week, 8AM to 8PM.

BENEFIT	Florida Medicaid	DrPlus (HMO D-SNP) & DrFlex (HMO D-SNP)
Allergy Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Ambulance Transportation Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Ambulatory Surgical Center Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Anesthesia Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Assistive Care Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Behavior Analysis Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Behavioral Health Assessment Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Behavioral Health Community Support Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Behavioral Health Intervention Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Behavioral Health Medicaid Management Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.

BENEFIT	Florida Medicaid	DrPlus (HMO D-SNP) & DrFlex (HMO D-SNP)
Behavioral Health Overlay Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Behavioral Health Therapy Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Cardiovascular Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Chiropractic Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Community Behavioral Health Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
County Health Department Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Dental Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Dialysis Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Durable Medical Equipment and Medical Supply Services: Specialized, Respiratory, Wheelchairs, Hospital Beds, and Ambulatory Aids, Continence, Ostomy, and Wound Care, Enteral and Parenteral Nutrition		Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Emergency Transportation Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Evaluation and Management Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Federally Qualified Health Center Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Gastrointestinal Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.

BENEFIT	Florida Medicaid	DrPlus (HMO D-SNP) & DrFlex (HMO D-SNP)
Genitourinary Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Hearing Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Home Health Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Inpatient Hospital Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Integumentary Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Laboratory Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Medical Foster Care Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Mental Health Targeted Case Management	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Neurology Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Non-Emergency Transportation Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Nursing Facility Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Occupational Therapy Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Oral and Maxillofacial Surgery Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Orthopedic Services Coverage	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Outpatient Hospital Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Pain Management Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Personal Care Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.

BENEFIT	Florida Medicaid	DrPlus (HMO D-SNP) & DrFlex (HMO D-SNP)
Physical Therapy Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Podiatry Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Prescribed Drug Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Private Duty Nursing Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Radiology and Nuclear Medicine Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Reproductive Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Respiratory System Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Respiratory Therapy Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Rural Health Clinic Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Specialized Therapeutic Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Speech-Language Pathology Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Statewide Inpatient Psychiatric Program	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Therapeutic Group Care Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Transplant Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Visual Aid Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.
Visual Care Services	Covered by Medicaid based on your eligibility level.	Covered by DrPlus & DrFlex. See your Evidence of Coverage for further details.

DISCLAIMERS

Doctors Healthcare Plans, Inc. is a DSNP with a Florida Medicaid Contract.

The benefit information provided is a brief summary, not a complete description of benefits. For more information call (786) 460-3427 or toll-free at (833) 342-7463 (TTY: 711) from 8AM to 8PM, 7 days a week.

Limitations, copayments, coinsurance, and restrictions may apply. Benefits, preferred drug list, pharmacy network, premium and/or copayments/co-insurance may change.

Sponsored by Doctors Healthcare Plans, Inc. and the State of Florida, Agency for Health Care Administration.

Doctors Healthcare Plans, Inc. is an HMO plan with a Medicare contract and a contract with the Florida Medicaid Program. Enrollment in Doctors Healthcare Plans, Inc. depends on contract renewal.

Our plan also has a written agreement with the Florida Medicaid program to coordinate your Medicaid benefits.

Notice of Non-Discrimination

Doctors HealthCare Plans, Inc. complies with applicable Federal civil rights laws and does not discriminate or exclude people on the basis of race, color, creed, religion, national origin, age, disability, political affiliations or beliefs, or sex (including pregnancy, sexual orientation, and gender identity).

Doctors HealthCare Plans:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
- If you need these services, contact Member Services/Civil Rights.

If you believe that Doctors HealthCare Plans has failed to provide these services or discriminated in another way, you can file a grievance with:

Doctors HealthCare Plans, Inc.

Attn: Member Services/Civil Rights 2020 Ponce De Leon Blvd, PHI Coral Gables, FL 33134

Telephone: 833-342-7463 (TTY: 711)

Fax: 786-578-0293,

Email: civilrights@doctorshcp.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Member Services/Civil Rights, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at https://www.hhs.gov/ocr/complaints/index.html.

NOTICE OF AVAILABILITY OF LANGUAGE ASSISTANCE, AUXILIARY AIDS AND SERVICES

English: ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 833-342-7463 (TTY:711) or speak to your provider.

Spanish: ATENCIÓN: Si habla español, están disponibles servicios de asistencia lingüística gratuita para usted. También están disponibles sin cargo adecuado apoyos y servicios para proporcionar información en formatos accesibles. Llame al 833-342-7463 (TTY:711) o hable con su proveedor.

Haitian Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd aladispozisyon w gratis pou lang ou pale a. Èd ak sèvis siplemantè apwopriye pou bay enfòmasyon nan fòma aksesib yo disponib gratis tou. Rele nan 833-342-7463 (TTY:711) oswa pale avèk founisè w la.

وسائل تتوفر كما المجانية اللغوية المساعدة خدمات لك فستتوفر العربية اللغة تتحدث كنت إذا :تنبيه : Arabic وسائل تتوفير مناسبة وخدمات مساعدة 833-342-7463 م الرق على اتصل مجانًا إليها الوصول يمكن بتنسيقات المعلومات لتوفير مناسبة وخدمات مساعدة (TTY:711) .

Chinese Traditional: 注意: 如果您說[台語],我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務,以無障礙格式提供資訊。請致電 833-342-7463 (TTY:711) 或與您的提供者討論。」

Chinese Simplified: 注意: 如果您说[中文],我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务,以无障碍格式提供信息。致电 833-342-7463 (文本电话: (TTY:711) 或咨询您的服务提供商。

French: ATTENTION: Si vous parlez anglais, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 833-342-7463 (TTY: 711) ou parlez à votre fournisseur.

German: ACHTUNG: Wenn Sie Englisch sprechen, stehen Ihnen kostenlose Sprachhilfe-Dienste zur Verfügung. Angemessene Hilfsmittel und Dienste zur Bereitstellung von Informationen in zugänglichen Formaten sind ebenfalls kostenlos verfügbar. Rufen Sie 833-342-7463 (TTY: 711) an oder sprechen Sie mit Ihrem Anbieter.

Gujarati: ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો મફત ભાષાકીય સહાયતા સેવાઓ તમારા માટે ઉપલબ્ધ છે. યોગ્ય ઑક્ઝિલરી સહાય અને ઍક્સેસબિલ ફૉર્મેટમાં માહિતી પૂરી પાડવા માટેની સેવાઓ પણ વિના મૂલ્યે ઉપલબ્ધ છે. 833-342-7463 (TTY:711) પર કૉલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો.

Italian: ATTENZIONE: Se parli inglese, sono disponibili servizi di assistenza linguistica gratuiti per te. Sono disponibili anche ausili e servizi appropriati per fornire informazioni in formati accessibili, anch'essi gratuiti. Chiama il 833-342-7463 (TTY:711) o parla con il tuo fornitore.

Korean: 주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 833-342-7463 (TTY:711) 번으로 전화하거나 서비스 제공업체에 문의하십시오.

Polish: UWAGA: Osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Dodatkowe pomoce i usługi zapewniające informacje w dostępnych formatach są również dostępne bezpłatnie. Zadzwoń pod numer 833-342-7463 (TTY:711) lub porozmawiaj ze swoim dostawcg".

Portuguese: ATENÇÃO: Se você fala inglês, serviços de assistência linguística gratuitos estão disponíveis para você. Ajudas e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Lique para 833-342-7463 (TTY:711) ou converse com seu prestador de serviços.

Russian: ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 833-342-7463 (ТТҮ:711) или обратитесь к своему поставщику услуг.

Taglog: PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 833-342-7463 (TTY:711) o makipag-usap sa iyong provider."

Thai: หมายเหตุ: หากคุณใช้ภาษา ไทย เรามีบริการความช่วยเหลือด้านภาษาฟรี นอกจากนี้ ยังมีเครื่องมือและบริการ ช่วยเหลือเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้โดยไม่เสียค่าใช้จ่าย โปรดโทรติดต่อ 833-342-7463 (TTY:711) หรือ ปรึกษาผู้ให้บริการของคุณ"

Vietnamese: LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-xxx-xxx-xxxx (Người khuyết tật: 833-342-7463 (TTY:711) hoặc trao đổi với người cung cấp dịch vụ của bạn."